

# Wairarapa Bus Service Review

2015/2016



# Purpose

Ensure appropriate services for Wairarapa are tendered in new Bus PTOM contracts

- Go where people want to go, at the times they want to travel
- Provide competitive travel times
- Provide value for money
- Are easy to understand and use
- Are safe, comfortable and reliable
- Provide flexibility, allowing people to change plans

# Review Stages

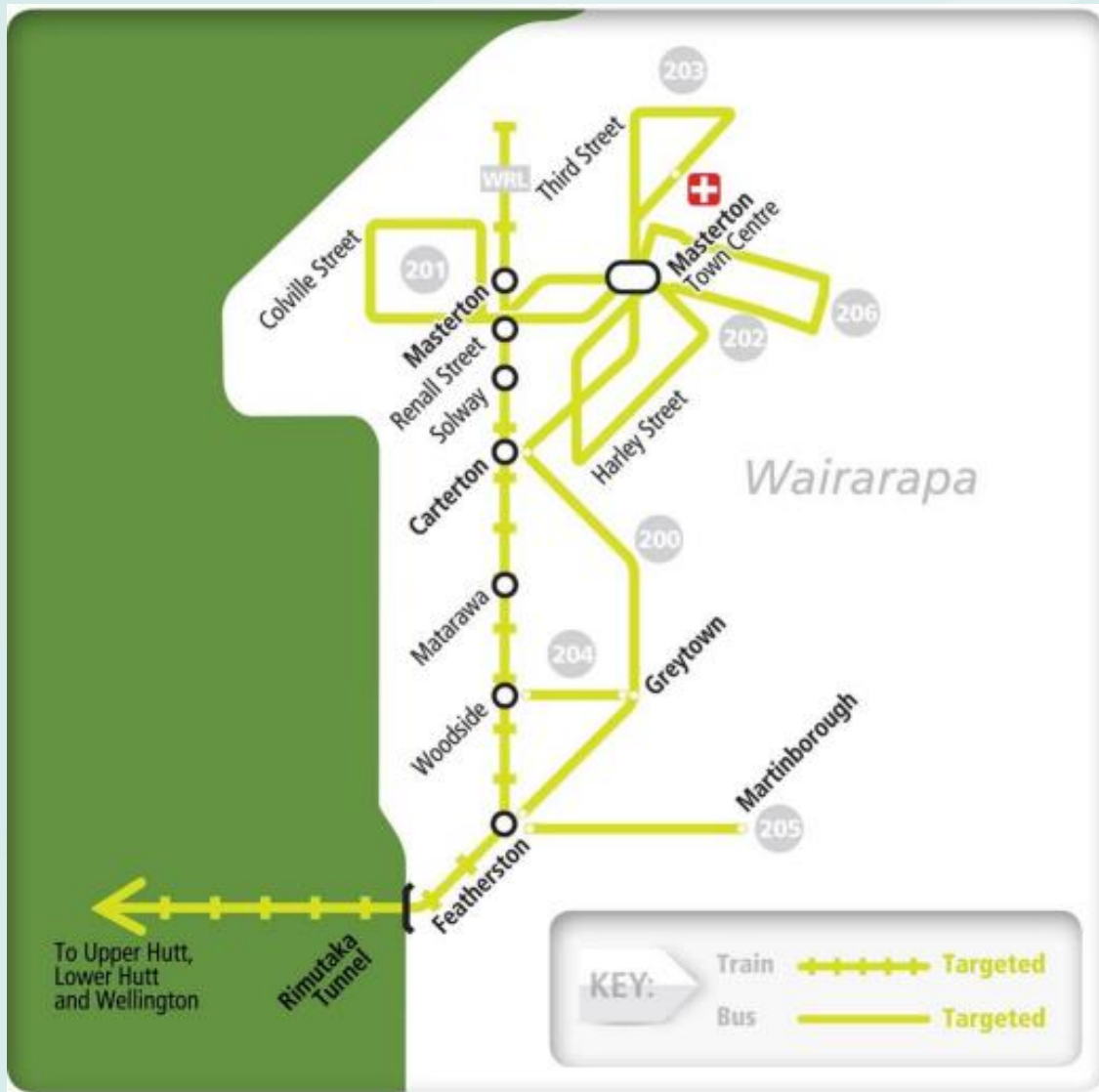
Stage	Description	Timeframe
Stage 1	Operational review of Wairarapa bus services for PTOM tendering	September 2015 to March 2016
Stage 2	PTOM tender released	July 2016
Stage 3	Finalise service changes subject to outcome of tender process	December STC
Stage 4	Inform community of changes 4 weeks prior to go live	TBC
Stage 5	Implementation of Wairarapa services Aligned with new PTOM contract go live	TBC

# Review process

Operational review of Wairarapa bus services carried out by Greytown based transport consultant Brian Baxter:

- Review of patronage data
- Review of reliability data
- Stakeholder meetings
- Bus operator feedback

# Current bus services



Masterton-Featherston-Martinborough service  
- routes 200 and 205

Masterton town services  
- routes 201, 201, 203, 206

Woodside-Greytown service  
- route 204

School services (pm only)

- 309 Makoura College – Carterton
- 313 Wairarapa College – Featherston
- 315 Masterton Intermediate - Greytown

# Bus usage and subsidy

Service	Boardings 2014/15	Passengers per bus Weekday	Passengers per bus Saturday	Subsidy per passenger
200 Masterton-Featherston	90,680	22.7	10.7	\$2.82
201 Masterton West	4,524	6.0	-	\$3.85
202 Masterton South	4,437	5.9	-	
203 Masterton Landsdowne	3,162	4.2	-	
206 Masterton East	1,249	1.7	-	
204 Greytown-Woodside	1,249	5.7	3.1	
205 Martinborough-Featherston	15,450	3.1	4.6	\$3.79
School services	36,595	28.5	-	
Total	166,614			\$3.04

\*Subsidy data for 204 does not include rail monthly pass revenue, so actual subsidy per passenger would be lower if rail revenue apportioned.

# Issues

General satisfaction with services from stakeholders consulted, however:

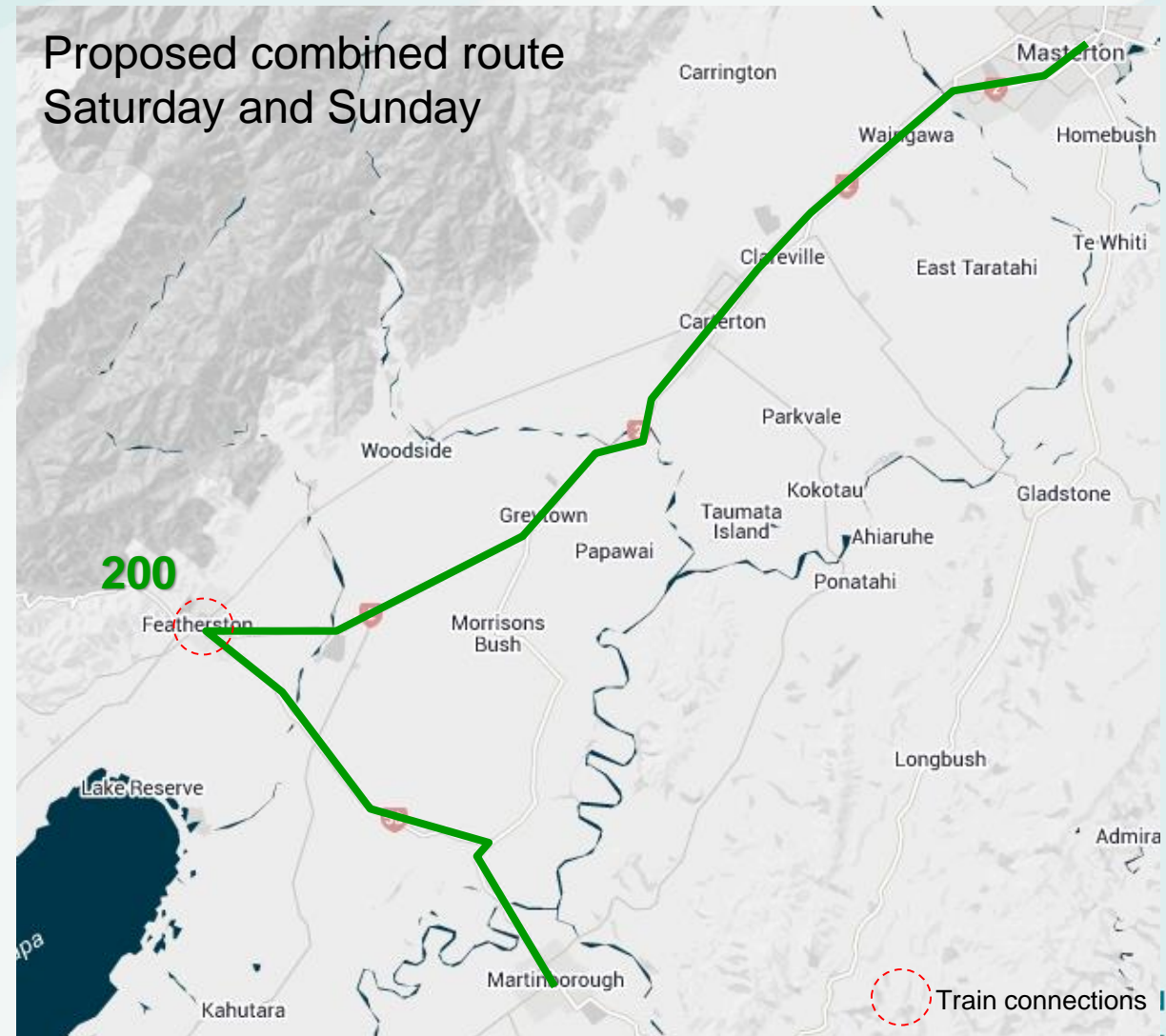
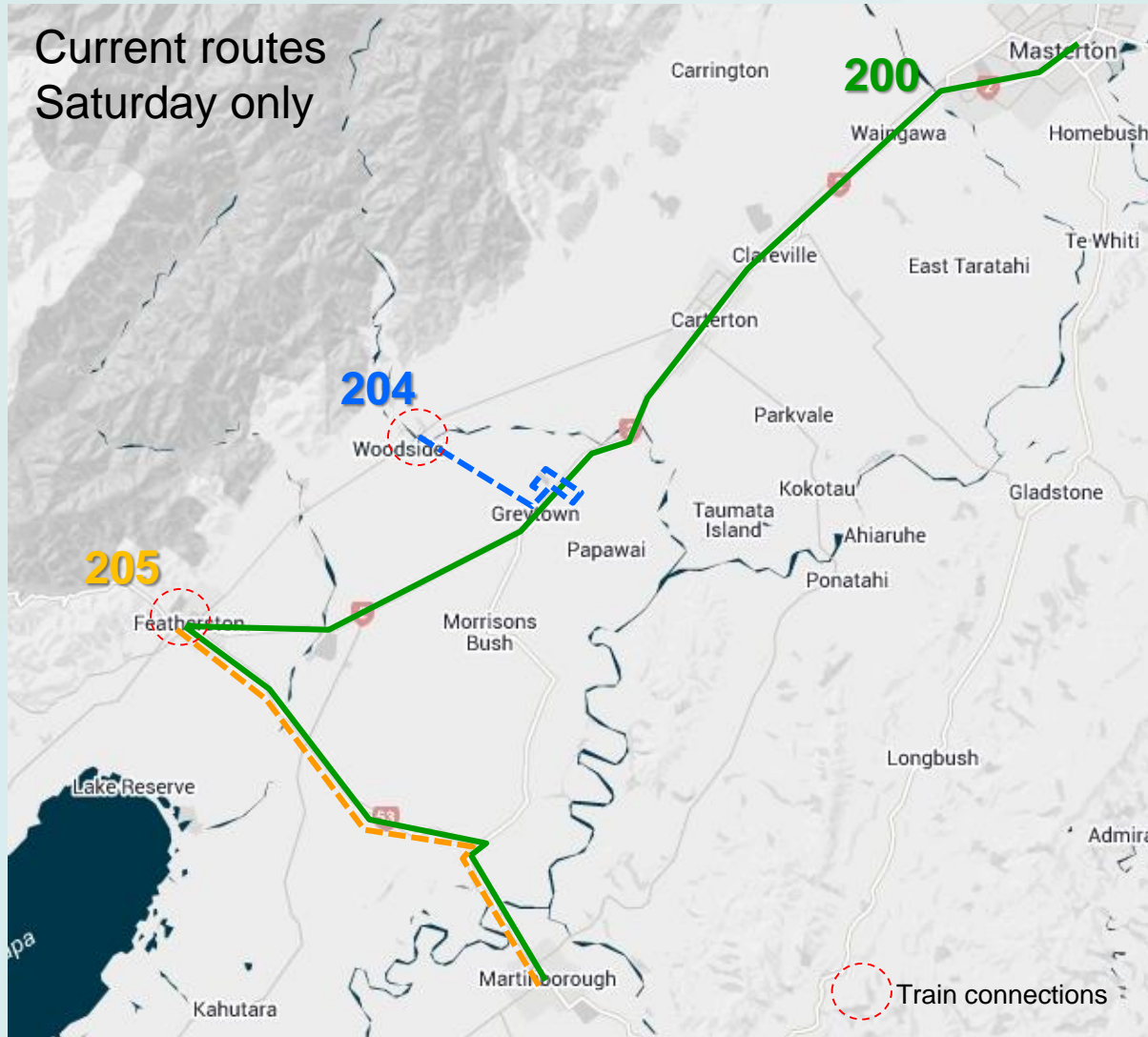
- **Lack of Sunday services** (200, 204 & 205)
- Route 200 – confusing timetable, many trips school days only and afternoon school trips shown as separate timetables.
- Difficulty getting to Martinborough from Masterton if miss school bus
- Low use of Saturday 204 Greytown-Woodside route
- Low use of 206 Masterton East
- Opportunity to run a later bus from Featherston to Masterton after 4:15pm by running out-of-service bus in-service

# Recommendations

- Tender combined Saturday and Sunday service between Martinborough and Masterton with train connections at Featherston
- Route 200 & 205
  - Route 200 school day only public trips to run all year round
  - Route 200 school bus trips to be shown in separate school timetables with afternoon services 309 & 313
  - Routes 200 and 205 to be combined to make travel options between Masterton and Martinborough easier
  - Add later 4:43 trip from Featherston to Masterton using out-of-service bus
- No change to Masterton Town routes 201, 202, 203 & 206



# Proposed weekend service



# Current Saturday timetables



Separate overlapping purpose specific routes with low usage



SATURDAY*	AM		PM	
	200	200	200	205
Wairarapa Hospital	10.00	1.30	4.25	-
Masterton – Church Street	10.05	1.35	4.30	-
Masterton – Tranzit, Queen Street (Opposite)	10.10	1.40	4.35	-
Carterton – Memorial Square	10.25	1.55	4.50	-
Greytown – Main Street (near 73)	10.35	2.05	5.00	-
Featherston – Mobil Service Station	10.50	2.20	5.15	-
Featherston Station	10.55	2.25	5.20	8.00
Martinborough – Kitchener St (near 14)	11.15	2.45	5.40	8.20




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
SATURDAY*	AM		PM	
	200	200	200	205
Martinborough – Kitchener St (near 11)	7.55	11.30	3.00	4.55
Featherston Station	8.15	11.50	3.20	5.20
Featherston – Kia Ora Dairy	8.20	11.55	3.25	-
Greytown – Main Street (near 74)	8.35	12.10	3.40	-
Carterton – Broadway (near 27)	8.45	12.20	3.50	-
Masterton – Tranzit, Queen Street	9.00	12.35	4.05	-
Masterton – Church Street	9.05	12.40	4.10	-
Wairarapa Hospital	9.10	12.45	4.15	-

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SATURDAY*	AM		PM	
	200	205		
 Wellington Station – train departs	9.55	6.55		
 Featherston Station – train arrives	10.52	7.52		
Featherston Station	10.55	8.00		
Martinborough – Kitchener St (near 14)	11.15	8.20		

SATURDAY*	AM		PM	
	200	205		
Martinborough – Kitchener St (near 11)	7.55	4.55		
Featherston Station	8.15	5.20		
 Featherston Station – train departs	8.26	5.26		
 Wellington Station – train arrives	9.25	6.25		

SATURDAY+	AM		PM	
	204	204		
Wood and Kempton St (Hail and Ride)	7.50	4.50		
Kuratawhiti St at West St (Hail and Ride)	7.53	4.53		
Massey St at McMaster St	7.57	4.57		
Greytown – Main Street (near 73)	8.00	5.00		
Main St at Papawai Rd (Hail and Ride)	8.02	5.02		
Woodside Station	8.07	5.07		
Featherston Station	-	-		
 Woodside Station	8.16	5.16		
 Featherston Station	-	-		
 Wellington Station	9.25	6.25		

SATURDAY+	AM		PM	
	204	204		
 Wellington Station	9.55	6.55		
 Featherston Station	-	-		
 Woodside Station	11.00	8.00		
Featherston Station	-	-		
Woodside Station	11.05	8.05		
Main St at Papawai Road (Hail and Ride)	11.10	8.10		
Greytown – Main Street	11.12	8.12		
Massey Street at McMaster Street	11.14	8.14		
Kuratawhiti St at West Street (Hail and Ride)	11.18	8.18		
Wood and Kempton Street	11.20	8.20		

# Proposed weekend timetable

Combined service with potential for higher utilisation and better overall service

- Provides connections to/from all trains at Featherston

## Masterton to Martinborough

<u>Connecting trains from to Martinborough</u>		WRL	WRL
Wellington Station		09:55	18:55
Featherston Station		10:52	19:52

Route	200	200	200	200	200
Wairarapa Hospital		10:10	12:30	16:25	19:05
Masterton - Church Street		10:15	12:35	16:30	19:10
Masterton - Queen Street (opposite Tranzit)		10:20	12:40	16:35	19:15
Carterton - Memorial Square		10:35	12:55	16:50	19:30
<b>Greytown - Main Street (near 73)</b>	<b>8:00</b>	<b>10:45</b>	<b>13:05</b>	<b>17:00</b>	<b>19:40</b>
Featherston - Mobil Service Station	8:15	11:00	13:20	17:15	19:55
<b>Featherston Station</b>	<b>8:20</b>	<b>11:05</b>	<b>13:25</b>	<b>17:20</b>	<b>20:00</b>
Martinborough - Kitchener Street (near 14)		11:25	13:45	17:40	20:20

<u>Connecting trains from Greytown</u>		WRL	WRL
Featherston Station		08:26	17:26
Wellington Station		09:25	18:25

## Martinborough to Masterton

<u>Connecting trains to Greytown</u>		WRL	WRL
Wellington Station		09:55	18:55
Featherston Station		10:52	19:52

Route	200	200	200	200	200
Martinborough - Kitchener Street (near 11)	7:55	10:40	14:40	17:00	
<b>Featherston Station</b>	<b>8:15</b>	<b>11:00</b>	<b>15:00</b>	<b>17:20</b>	<b>20:00</b>
Featherston - Kia Ora Dairy	8:20	11:05	15:05	17:25	20:05
<b>Greytown - Main Street (near 74)</b>	<b>8:35</b>	<b>11:20</b>	<b>15:20</b>	<b>17:40</b>	<b>20:20</b>
Carterton - Broadway (near 27)	8:45	11:30	15:30	17:50	
Masterton - Queen Street (Tranzit)	9:00	11:45	15:45	18:05	
Masterton - Church Street	9:05	11:50	15:50	18:10	
Wairarapa Hospital	9:10	11:55	15:55	18:15	

<u>Connecting trains from Martinborough</u>		WRL	WRL
Featherston Station		08:26	17:26
Wellington Station		09:25	18:25